





FIRMFOUNDATION


SHELTER REPORT 2018

FIRMFOUNDATION'S 8TH ANNUAL
SHELTER

 020 8426 5515

 www.firmfoundation.org.uk

 Brigade House, Brigade Close,
 South Harrow, Middlesex,

 HA2 0LQ

Registered Charity: 1143823





WINTER NIGHT SHELTER 2018

Once again FirmFoundation's Winter Night Shelter opened in January, February and March. A mammoth task made possible by our dedicated volunteers and staff.

A huge thank you!

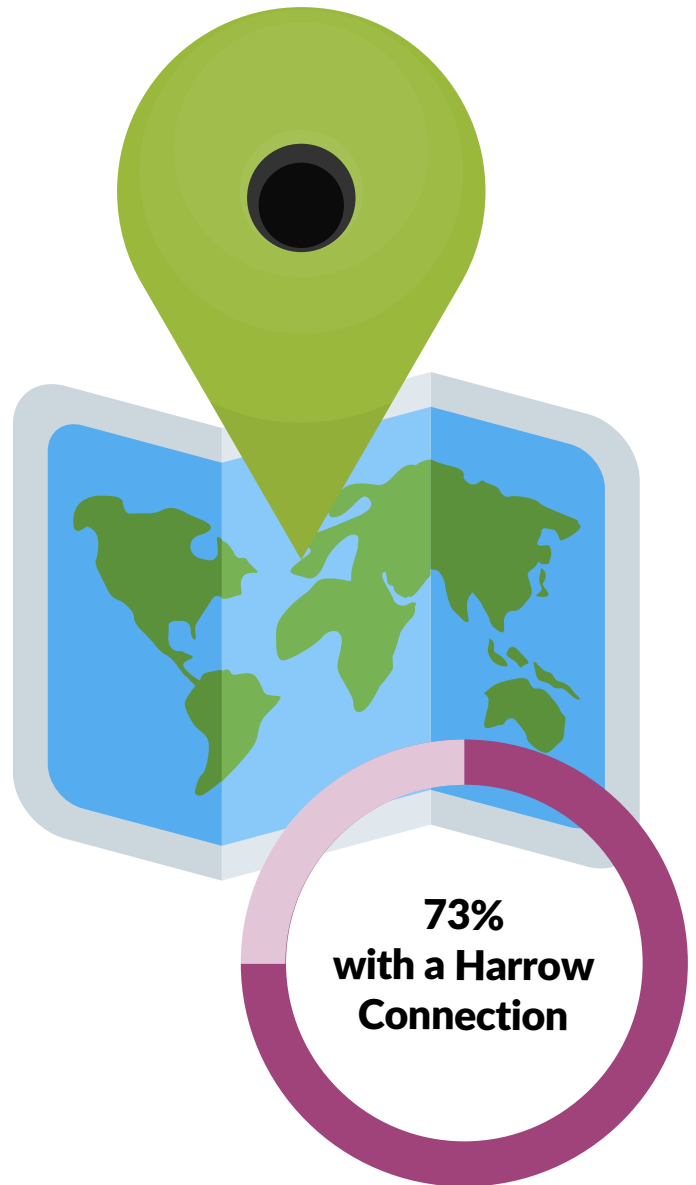
SERVING HARROW

For over eight years FirmFoundation have been providing a way for Harrow's rough sleepers to leave the street and end their homelessness. During this time there has been a steady increase in the numbers of people sleeping rough in Harrow. People's circumstances often mean limited options and it is here that the work of FirmFoundation is needed.

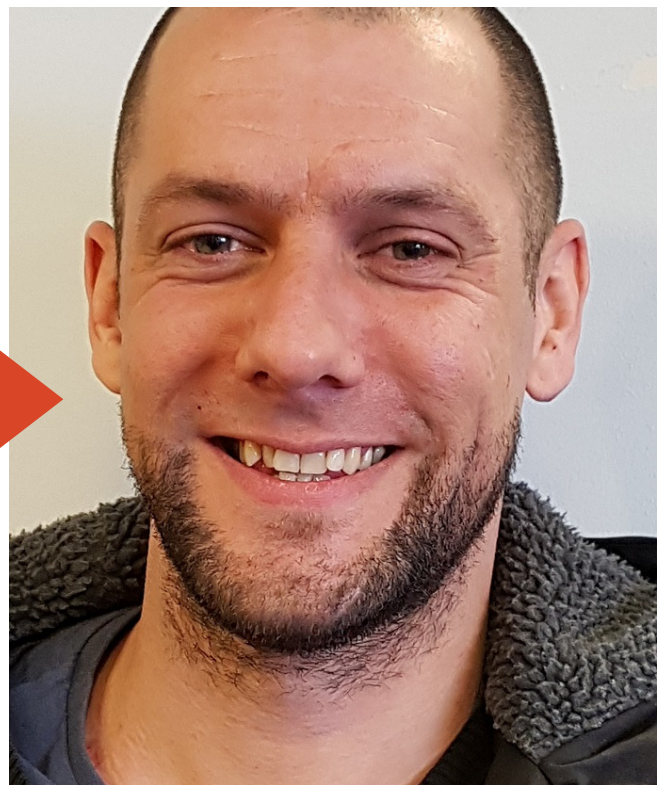


THE NIGHT SHELTER

Opening on the 1st January until the 25th March, the 2018 Shelter ran for the eighth consecutive year. Continuing from the expansion in 2017 we have again provided bed spaces for our female rough sleepers. The main meals are eaten together each night and the women then sleep in a separate building. Breakfast is provided each morning and everyone is given a packed lunch. We would like to thank Trinity Church and Harrow International Christian Centre (HICC) for their continued support.



'It has been really difficult for me lately. But the Shelter has been great. The volunteers and the food have been really good. I don't know where I would be now if I wasn't staying at the Shelter.'

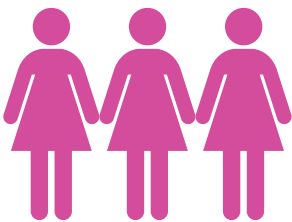




33
Guests

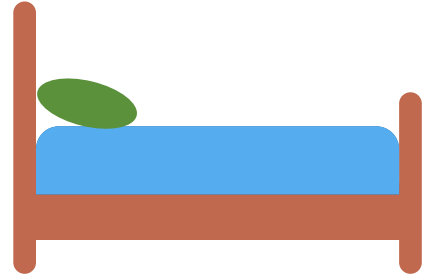
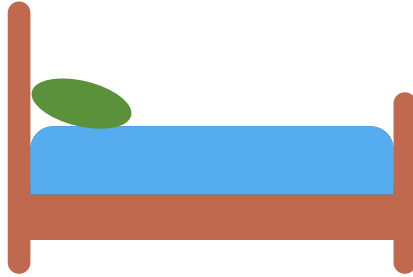
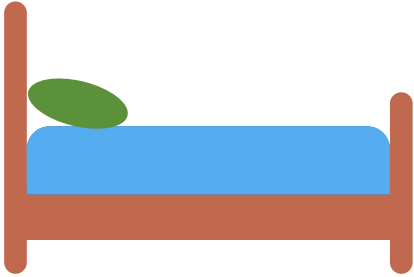


26 Men



7
Women

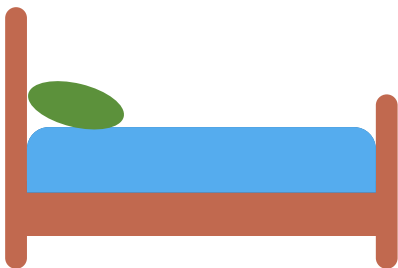
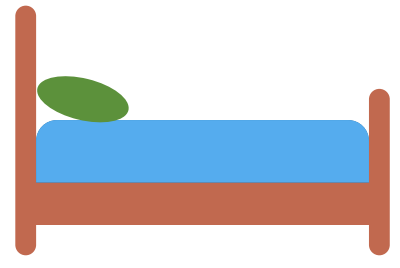
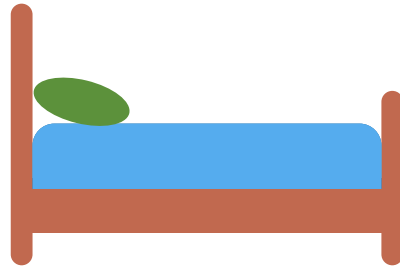
12 Weeks - 84 Nights



SHELTER 2018

1,189

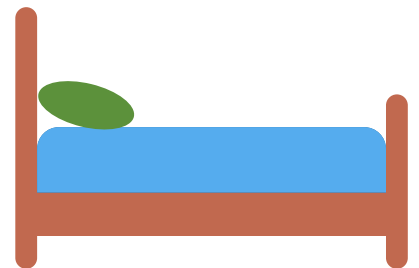
BED SPACES FILLED



SHELTER 2018

95%

OCCUPANCY



THE NIGHT SHELTER

FirmFoundation employed eight members of staff for the 2018 Night Shelter. These were the Shelter manager, four night staff, two support workers and a part-time Shelter team leader. All worked tirelessly to make sure the Shelter ran well and our guests received the support work which could end their homelessness.

AIMS OF THE SHELTER

The aim of the Shelter is to provide a warm and friendly atmosphere and safe dormitory style overnight accommodation for up to 10 male guests and 5 female guests per night. Once again the male Shelter was extended to 12 beds although the Shelter still ran a waiting list. We were also able to offer extended Support Worker engagement to assist guests in accessing relevant services. The Shelter was also made possible with the help of our fantastic volunteers who gave their time, energy and skills to make sure that guests were well fed and well looked after.



SHELTER 2018

2,686

VOLUNTEER HOURS

SHELTER 2018



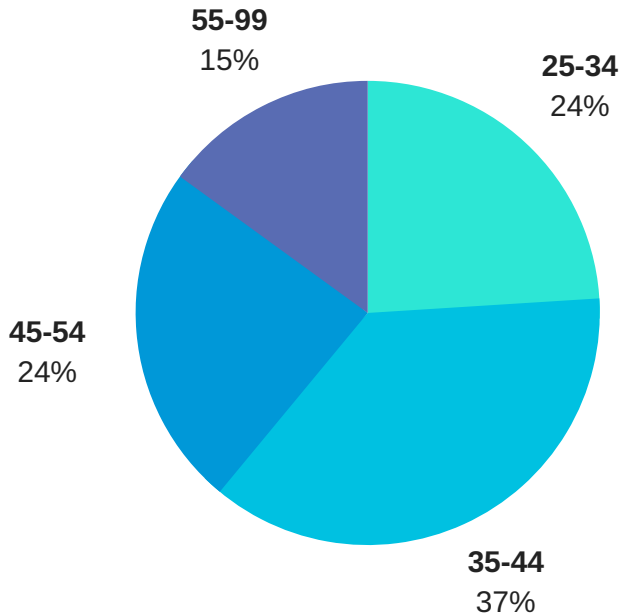
20,145

IN VOLUNTEER HOURS



SHELTER 2018

GUEST'S AGE



SHELTER 2018

AVERAGE AGE





SHELTER CUISINE

Once again the Shelter catering teams out did themselves with guests enjoying fantastic meals throughout their stay. Our guests looked forward to hot and nutritious food each night.

SHELTER 2018
 OVER

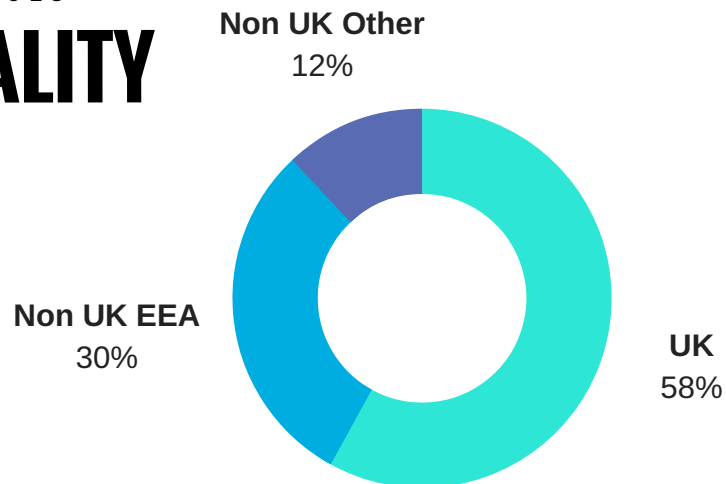
1,300

MEALS SERVED



SHELTER 2018

NATIONALITY





**16 GUESTS INTO
ACCOMMODATION
AND OTHER GOOD
OUTCOMES**



**I STAYED AT THE NIGHT
SHELTER AND
FIRMFUNDATION HELPED
ME. WHEN THE SHELTER
CLOSED THEY CONTINUED TO
WORK WITH ME. I NOW HAVE
A PLACE OF MY OWN AND I
AM VERY HAPPY.**



SOME OF OUR SHELTER VISITORS



Bob Blackman MP



HARROW
SCHOOL
SHAFTESBURY
ENTERPRISE





OF THOSE THAT RESPONDED

60%

Said that they felt that their mental health had improved as a result of staying at the Shelter

OF THOSE THAT RESPONDED

90%

Gave the catering an incredible 9 or 10 out of 10



OF THOSE THAT RESPONDED

90%

Gave the volunteers 9 or above out of 10. Ten being excellent.

Case Studies



A 35 year old male was referred to our Signposting Service and from there accepted to the Night Shelter. He had spent some time in hospital on a mental health ward. While at the Shelter he indicated that he wished to return to his home country. FirmFoundation were quickly able to make this arrangement.



A 57 year old male with mental health issues, destitute and with unresolved status in the UK Was able stay at the Shelter. FirmFoundation working with Harrow Law Centre and another Law Firm enabled this gentleman to be placed into interim accommodation while further assessments were being made.



A 49 year old female with mental health concerns was able to stay at the Shelter. A practitioner from the mental health team came out to the Shelter to see her. This visit meant that local mental health services were able to make contact for the first time.



A 43 year old male came off the street and into the Shelter. He had no access to benefits and started attending English classes (ESOL). He then secured a job which facilitated his accommodation.



**OUR THANKS TO THOSE WHO HAVE SUPPORTED
FIRM FOUNDATION**

**27TH HARROW SCOUT TROOP
29TH MAY 1961 CHARITABLE TRUST
ATW HARROW
ALL SAINTS CHURCH HARROW WEALD
CCR FOUNDATION - FOUND
C OF E - SIX CROWN STREET -
ENDOWMENT FUND
DIGNITY FUNERALS
ELMFIELD CHURCH
HARROW BAPTIST CHURCH
HICC
HARROW-ON-THE-HILL WI
HARROW PHILHARMONIC CHOIR
HATCH END FREE CHURCH (BAPTIST)
KEYSTONE LODGE
KING'S CHURCH HARROW
KINGSBURY FREE CHURCH (BAPTIST)
LONDON CATALYST
LONDON DIOCESAN FUND
MARKS & SPENCER (PINNERS)
MARSH CHRISTIAN TRUST
NEW LIFE BIBLE CHURCH
NORTH HARROW METHODIST CHURCH
WRCDT HARROW-ON-THE-HILL
WAITROSE LTD
WEALDSTONE ACTIVE COMMUNITY
WEALDSTONE METHODIST CHURCH**

**PARK HIGH SCHOOL
PARTNERS IN MINISTRY
PEOPLES POSTCODE LOTTERY
PERSULA FOUNDATION
PRET FOUNDATION TRUST
PINNERS FREE CHURCH (BAPTIST)
PINNERS HILL GOLF CLUB ROTARY
PINNERS METHODIST CHURCH
PROBUS CLUB OF DOVER
ROTARY CLUB ELTHORNE HILLINGDON
ROTARY CLUB OF NORTHWICK PARK
RUISLIP CONSERVATIVE CLUB
ST ANDREW'S ROXBORNE PCC
ST HELEN'S SCHOOL (NORTHWOOD)
ST JOHN'S STANMORE
ST LAWRENCE WHITCHURCH PCC
ST PAULS (SOUTH HARROW) PCC
SOUTH HARROW METHODIST CHURCH
STANMORE BAPTIST CHURCH
THE ALBERT HUNT TRUST
THE BEATRICE LAING TRUST
THE HATCH END SINGERS
THE HATCH END CAROL SINGERS
THE LONDON COMMUNITY FOUNDATION
TRINITY CHURCH HARROW**

Conclusion

Each year our magnificent volunteers work with FirmFoundation to provide secure overnight dormitory accommodation. This means that those rough sleeping can leave the street, enjoy a meal, breakfast and socialise. FirmFoundation then works with each individual to help end a person's homelessness.

In just 12 weeks our Shelter received 72 referrals, taking in 33 people, 7 women and 26 men. Accommodation or other good outcomes were achieved for 16 of our guests.

FirmFoundation also assisted one person to return to their country of origin.

Once again the men's section was increased from 10 beds to 12 to reduce the waiting list. This year a third of our guest presented with mental health issues which presents a significant increase on 2017 and a challenge for future Shelters. 60% of those who gave a response said that they felt that their mental health had improved.

We would like to thank all of those individuals, companies and organisations who have demonstrated amazing commitment and compassion to some of the most vulnerable people in our society.

Julian Saunders

FirmFoundation



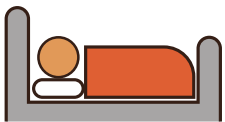
PROVISION • SUSTAINABILITY • PREVENTION



Weekly Drop-ins



Hope Place Supported Accommodation



Night Shelters



**The London
Community
Foundation**

www.firmfoundation.org.uk

 @FoundationLI



020 8426 5515