

WINTER NIGHT SHELTER REPORT

2021

 **FIRM** FOUNDATION

PROVISION • SUSTAINABILITY • PREVENTION

MESSAGE FROM FIRMFOUNDATION'S MANAGER

COVID-19 and the pandemic have turned many lives upside-down. You may be among those who have lost jobs, been furloughed, suffered poor mental health or lost a loved one. The uncertainty of lockdown and the wait for vaccines may have brought you great distress.

The health emergency produced an unprecedented response for rough sleepers and the Government and local councils were able to respond to those sleeping out.

FirmFoundation and Harrow Council collaborated at the end of March 2020 to assist guests from the Night Shelter. During the 2021 Shelter this partnership produced an effective and safe way to take a person off the street safely.

FirmFoundation were able to access rooms and self-contained accommodation through Harrow Council's emergency accommodation and then provide case work and support to find appropriate accommodation. A small group of volunteers delivered food to our guests.

We missed you!

FirmFoundation have been able to deliver a Shelter during COVID-19, it has looked very different from all other years. This has been amazing but we have missed our volunteers! The atmosphere, conversation and food has consistently been highlighted by our guests and has helped enormously through such difficult times. This part of the Shelter has been missed and it remains a challenge to overcome.

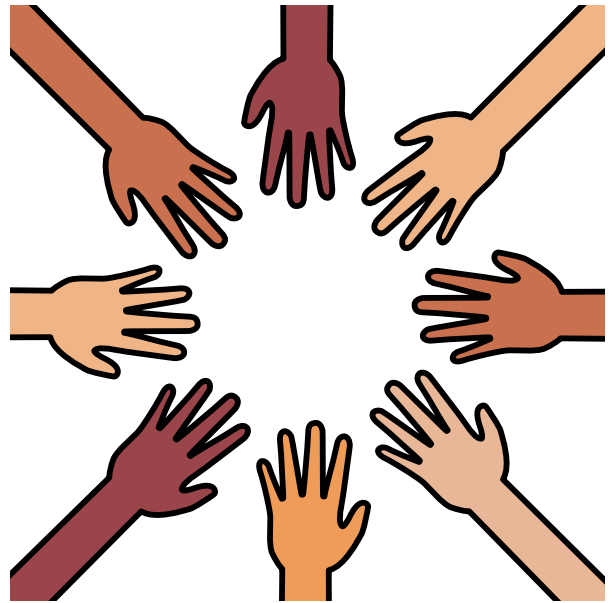
JULIAN SAUNDERS

Charity Manager



24 Referrals

Case Work for 12
Guests



9 Guests Housed



17% of Guests experiencing
Mental Health Issues

3 Guests with Drug Issues



2 Guests with a Connection to
Criminal Justice

WORKING WITH PARTNERS

**Harrow Council and
FirmFoundation
Partnered for our Guests**



**Working with Others to Provide
Food**



London's Community Kitchen

Zero Waste - Zero Hunger

Thank you to some of our local Hotels



GUESTS - OLD & NEW

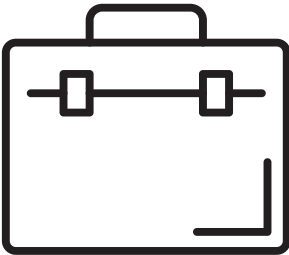
Dave found himself homeless and begging. Working with FirmFoundation Dave says that even this process was 'stressful'. FirmFoundation made sure he had all the support he needed. Dave is now moving off the streets.



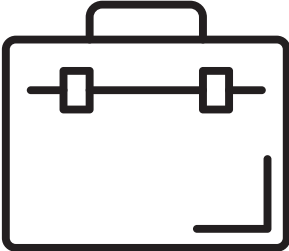
Catching up with Former Guests

Alan stayed in a previous FirmFoundation Night Shelter. We caught up with him. 'It was good to get into a good routine' he said and has now had a new start in his own accommodation.

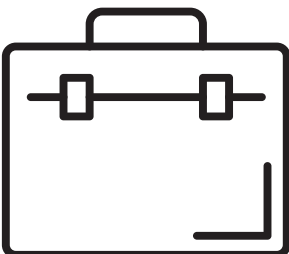
CASE STUDIES



35 year old male with mental health issues contacted FirmFoundation when his accommodation was under threat. Tricked out of accommodation and booked into emergency accommodation by FirmFoundation he is now engaging with mental health and has been offered accommodation in the Private Rented Sector through Harrow Council.



55 year old male sleeping in his car following a family breakdown. FirmFoundation arranged emergency accommodation and was able to end his homelessness with a private landlord.



47 year old female with mental health issues and placed in emergency accommodation. FirmFoundation provided the support to work with the Council and into accommodation.

Supported by



Ministry of Housing,
Communities &
Local Government



Registered Charity 1143823
Brigade House, Brigade Close, South Harrow, HA2 0LQ