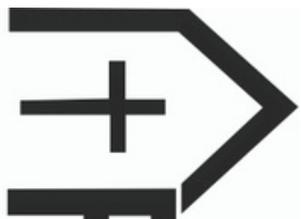


WINTER NIGHT SHELTER REPORT

2022


FIRM FOUNDATION

PROVISION • SUSTAINABILITY • PREVENTION

MESSAGE FROM FIRMFOUNDATION'S MANAGER



It has been another extraordinary year as the UK has continued to battle COVID-19. The Night Shelter's in 2020, 2021 and now in 2022 have all seen changes that previously would have been difficult to imagine. Moving guests into hotels during the first wave of the pandemic, keeping them and our volunteers safe worked well and then in the following year collaborating with Harrow Council, accessing their emergency accommodation. This session FirmFoundation have adapted again with the opening of 'The Ark', a five-bed property and a studio flat set aside for use as the Night Shelter. This approach has meant that guests have been able to have their own space and with it an increased sense of dignity. Guests are able to stay in during the day, have access to the kitchen and Night Staff are on hand throughout the night. Our volunteer catering teams have worked tirelessly providing meals and in line with restrictions delivering food to the door where the Night Staff were able to take delivery.

'The Ark' has demonstrated a different and useful model of providing a Shelter service for our guests. There remain some challenges, not least, for the community feel and support that came with the dormitory overnight at a community centre. The atmosphere created by our volunteers and communal meal meant so much to our guests, the opportunity to share a meal and talk about anything and nothing was always a highlight. FirmFoundation have responded well to the changing landscape, and it is our hope that we can continue to adapt. Thank you to all our volunteers who have supported the charity and guests through huge change, and it is our hope that we will see many more of our volunteers as services open up even further.

JULIAN SAUNDERS

Charity Manager



15 Referrals

10 Case Work for Guests



6 Guests Housed



4 Guests experiencing
Mental Health Issues

3 Guests with Alcohol issues



2 Guests with a Connection to
Criminal Justice System

THE ARK



Spacious kitchen



FULLY FURNISHED BEDROOM



Terence who was a guest at the Ark, now staying in FirmFoundation's supported accomodation.



Spacious kitchen and communal area

Our Night Shelter this year "The Ark". A spacious 5 bedroom house that has accommodated our guests.

THIS YEAR WAS DIFFERENT.

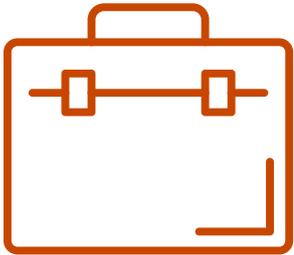
"We cooked the food and dropped it off at their lovely house" , said John.



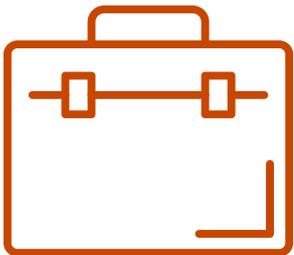
Jo Said, "It feels good to give back after being homeless many years ago but we did miss being able to sit and get to know our guests"

Our supporters have all been so amazing in their continued support and generous donations. We at FirmFoundatiom just want to say thank you and God bless you all.

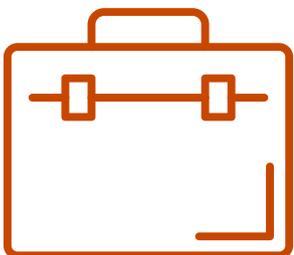
CASE STUDIES



A 54 year old male was evicted by his landlord, not able to afford a deposit and after sleeping rough FirmFoundation were able to offer a place at The Ark. Once in his own room his mental health improved and with the pressure of sleeping rough lifted was able to find accommodation in the private rented sector. Partnering with Harrow Council he was able to secure the accommodation with a deposit.



A 62 year old male, rough sleeping following an eviction for arrears had been sleeping in a number of places including central Harrow. After being accepted at The Ark and identifying some support needs FirmFoundation were able to offer a room in our supported accommodation at Grace House. This will be available for up to two years with a personal support plan which will lead to his own accommodation and independence.



A 39 year old male made homeless following a family breakdown was able to access The Ark. Still continuing the school run he was able to work with FirmFoundation who introduced him to a landlord and a place of his own.

Conclusion

The Ark has been a success in many different areas, increased dignity, better mental health and somewhere to stay during the day. Our challenges have centred around community and what that looks like when compared to the atmosphere and buzz of the dormitory Shelter and communal meal. We have also had to restrict the number of volunteers due to COVID-19 and those that have catered have delivered to the door only. Issues with access to benefits have meant that some guests have stayed for a significant amount of time and the limited number of available beds, six in total has meant that the numbers are modest compared to other Shelters. Of the 15 referrals we were able to offer 10 guest's rooms with 6 of those guests being housed or having a good outcome. Those with mental health challenges (4) were served better by staying in rooms private to them and The Ark also assisted 3 guests who had alcohol issues.

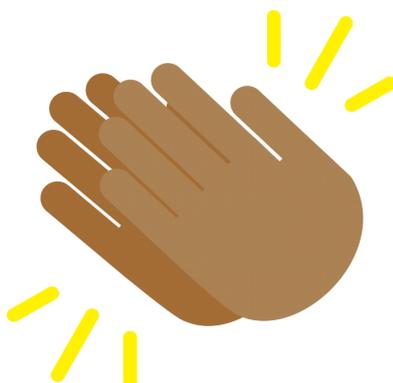
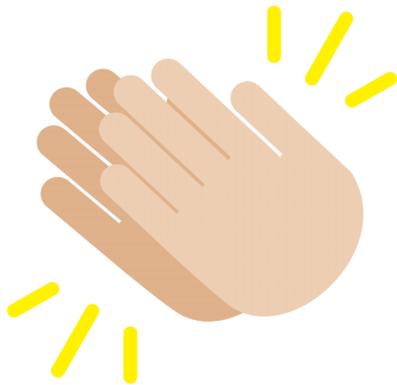
Once again, our thanks and admiration is extended to our supporters and volunteers, who each year serve selflessly and with passion.

Julian Saunders

OUR SUPPORTERS

Agape
All Saints Church
Church of Christ
Elmfield Church
Mayfords
Harrow Boys School
Harrow Borough Cricket cL
Harrow Quaker Meeting
HICC
St Joseph's
Housing Justice
Holy Trinity Wealdstone
King's Church

Rayners Lane
Baptist Church
St Georges Shopping Center
St Johns Church (Stanmore)
St Lawrence Church
St Mary's Church
St Michaels Church
St Paul's Church
Stanmore Baptist Church
The Pinner
Association of Churches



The logo for FIRM FOUNDATION features a stylized house icon with a cross inside, followed by the text "FIRM FOUNDATION" in a bold, sans-serif font. "FIRM" is in black and "FOUNDATION" is in red.

FIRM FOUNDATION

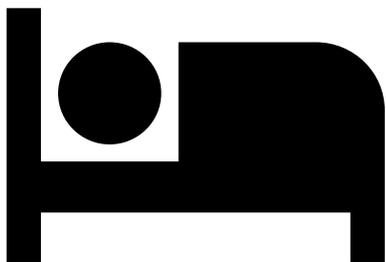
PROVISION • SUSTAINABILITY • PREVENTION



Drop-in's



Supported
Accommodation



Night Shelters

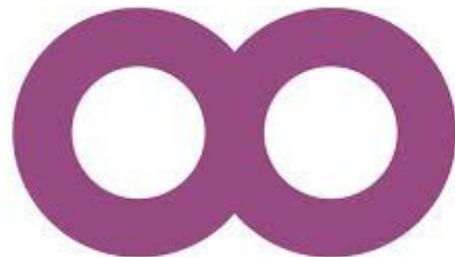
SUPPORTED BY:



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homeless link



Registered Charity 1143823

Brigade House, Brigade Close, South Harrow, HA2 0LQ