


FIRM FOUNDATION

SHELTER REPORT 2024

FIRM FOUNDATION'S ANNUAL
WINTER NIGHT SHELTER

 020 8426 5515

 www.firmfoundation.org.uk

 Brigade House, Brigade Close,
South Harrow, Middlesex,

 HA2 0LQ

Registered Charity: 1143823

 **FIRM**
FOUNDATION
PROVISION • SUSTAINABILITY • PREVENTION

OUR SHELTER GUESTS



Bakkavor pizza night.



With Gareth Thomas MP



WINTER NIGHT SHELTER 2024

Once again FirmFoundation's Winter Night Shelter opened in January, February and March. A mammoth task made possible by our dedicated volunteers and staff.

A huge thank you!

SERVING HARROW

For over fourteen years FirmFoundation has been providing a way for Harrow's rough sleepers to leave the street and end their homelessness. During this time there has been a steady increase in the numbers of people sleeping rough in Harrow. People's circumstances often mean limited options and it is here that the work of FirmFoundation is needed.



FirmFoundation received 41 referrals with 28 gaining bed spaces.

THE NIGHT SHELTER

Opening on the 1st January until the 31st March, the 2024 Shelter was able to return to its first dormitory style Night Shelter since the Covid-19 pandemic. All guests were able to utilise excellent facilities, enjoying their meals in a spacious self-contained area, before moving to their sleeping quarters. A cooked breakfast was provided most mornings with a continental breakfast available on the others. We would like to especially thank Trinity Church along with the many teams involved around the borough for their continued support.

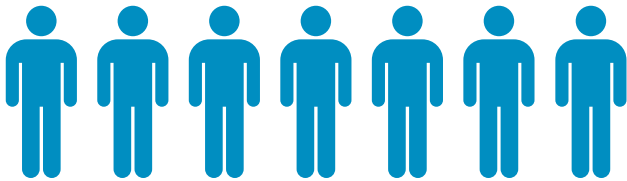


From the moment I stepped through your doors, I was greeted with warmth and kindness, which made me feel instantly welcomed and valued... Thank you for going above and beyond to make my time with you enjoyable and memorable.





4
Staff

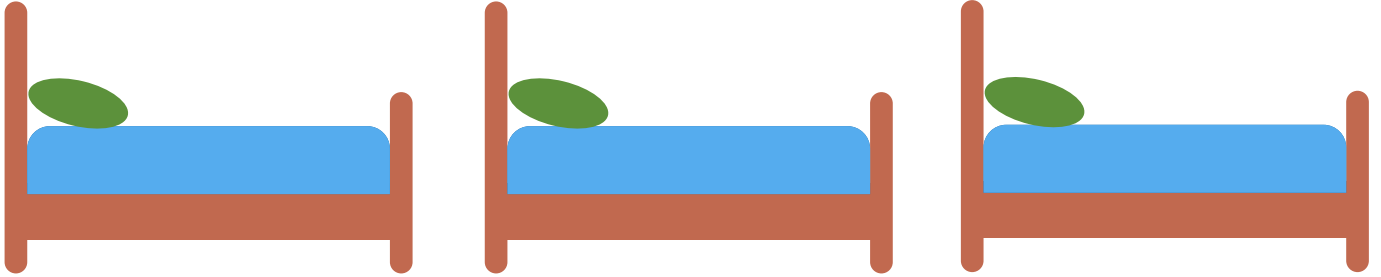


28
Guests



186
Volunteers

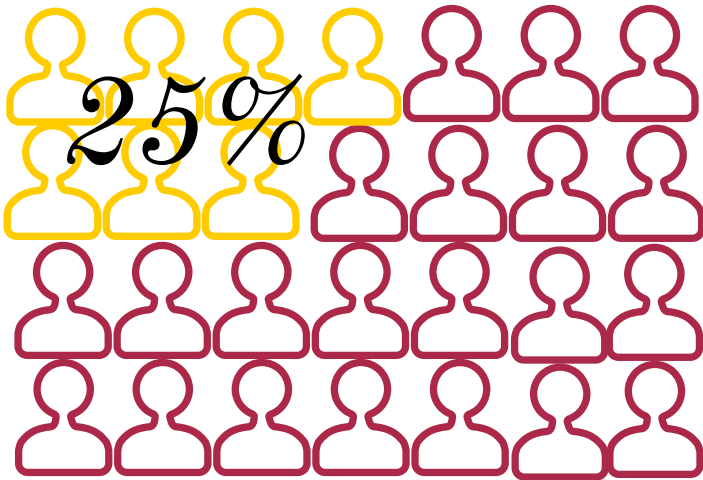
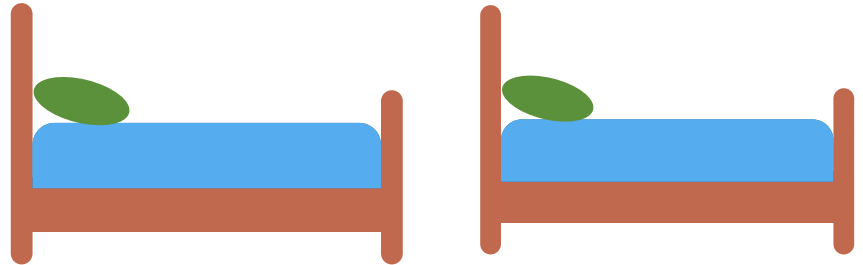
13 Weeks - 91 Nights



SHELTER 2024

891

BED SPACES FILLED



25%

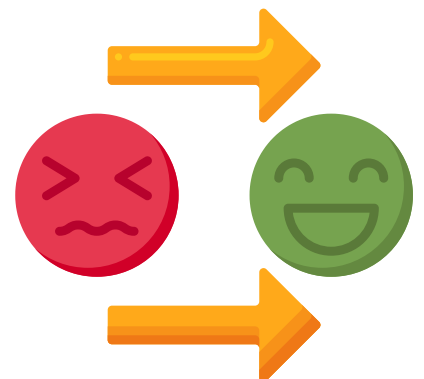
MENTAL HEALTH

7 of our guests (25%),
presented with
Mental Health Issues

**OF THOSE THAT
RESPONDED**

100%

indicated that they were less
stressed because they had certainty
of somewhere to sleep overnight

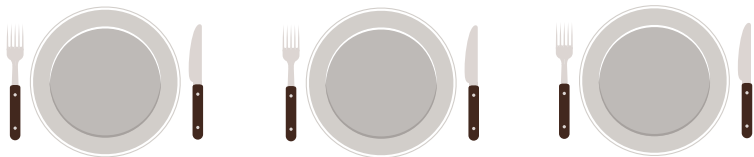




SHELTER CUISINE

Once again the Shelter catering teams out did themselves with guests enjoying fantastic meals throughout their stay. Our guests looked forward to hot and nutritious food each night.

26 CATERING TEAMS



SHELTER 2024

1,200+

INDIVIDUAL SERVINGS
OVER 91 EVENINGS

**OF THOSE THAT
RESPONDED**

80%

Said the food was excellent, while a further 20% said it was very good.





**11 GUESTS INTO
ACCOMMODATION
AND OTHER GOOD
OUTCOMES**



**LUCKILY I FOUND
FIRMFUNDATION & THE
NIGHT SHELTER...
THE ONE & A HALF MONTHS
HAVE CHANGED MY LIFE. SO
MANY THINGS SORTED OUT
IN MY LIFE. MY
DOCUMENTATION. NOW I
HAVE MY ACCOMMODATION
SORTED AS WELL.**



SOME OF OUR SHELTER VOLUNTEERS & VISITORS



GARETH THOMAS MP



Guest Feedback



**OF THOSE THAT
RESPONDED**

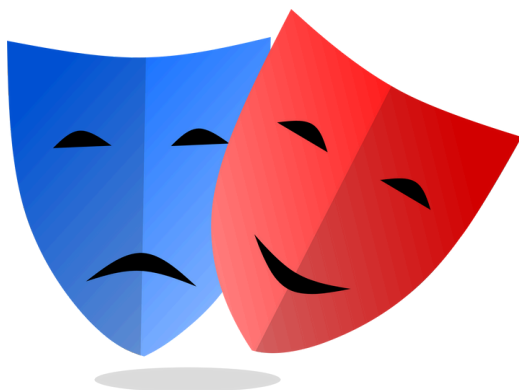
80%

Said that they felt that their mental health had improved as a result of staying at the Shelter

**OF THOSE THAT
RESPONDED**

90%

Said that their physical health had improved during the Night Shelter.



**OF THOSE THAT
RESPONDED**

80%

Said that their emotional health had improved.

OUR THANKS TO THOSE WHO HAVE SUPPORTED FIRMFUNDATION

6 CROWN STREET ENDOWMENT FUND

HARROW INTERNATIONAL CHRISTIAN CENTRE

HARROW STREET PASTORS

ST JOSEPH

ST MICHAEL AND ALL ANGELS CHURCH

OUR LADY & ST THOMAS OF CANTEBURY

KOL CHAI

AGAPE

KINGS CHURCH

ISHVER'S TEAM

SOUTH HARROW METHODIST

TEAM YASUI

INTERNATIONAL CHURCHES OF CHRIST

TRINITY CHURCH HARROW

ST LAWRENCE STANMORE

**SPECIAL THANKS TO THE SLEEPOVER
VOLUNTEERS AND THE MANY INDIVIDUALS
WHO CONTRIBUTED THEIR TIME AND EFFORT
FOR THE CATERING.**

ST JOHN THE BAPTIST

PINNER BAPTIST

WEALDSTONE BAPTIST



**OF THOSE THAT
RESPONDED**

80%

Commented that the service &
interaction they had with the
volunteers was excellent.

Conclusion

It was my privilege this year to be part of the team for FirmFoundation's 2024 Night Shelter. Since its inception, FirmFoundation have prioritised the offering of Night Shelter services to those experiencing homelessness in the borough of Harrow. This year was no different, accepting 28 guests who attended our Shelter.

The Shelter allocated 12 bed spaces each evening for male guests. We would like to thank Trinity Church Harrow for partnering with us to provide exceptional facilities to support our guests with safe and warm dormitory style accommodation.

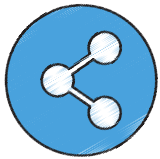
Although the Shelter addresses the immediate need of a place to stay, guests were also able to enjoy the excellent cuisine which was tirelessly prepared by 26 catering teams who volunteered their time. This food was often the highlight of our guest's stay during the Shelter. However, FirmFoundation also works to end homelessness and we are delighted to report that at least one person each week was either housed or received positive outcomes. We continue to seek these solutions to assist clients even after the shelter has closed its doors.

Thank you again to everyone that has offered their time and energy to practically touch and enrich the lives of some of the most vulnerable in our society.

Barry Willard
Night Shelter Coordinator
FirmFoundation



PROVISION • SUSTAINABILITY • PREVENTION



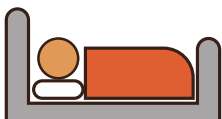
Weekly Drop-ins



Hope Place Supported Accommodation



The Ark Supported Accommodation



Night Shelters

www.firmfoundation.org.uk

 @FoundationLI



020 8426 5515